



REACH Animal Care Program

Reaching Every Animal with Charitable Healthcare

Frequently Asked Questions

Question: What are the eligibility requirements?

Answer:

- Must be a current AVMA member veterinarian – **pet owners are not eligible to apply.**
- Have provided veterinary medical care to an animal for illness or conditions requiring immediate care and whose owners are experiencing financial hardship
- Grants will not be considered for medical care that has not yet been provided and pre-approvals will not be offered.

Question: Can I request funds for any type of veterinary charitable care?

Answer: Currently, funds can be requested for medical care provided to an animal for illness or conditions requiring immediate care due to Financial Hardship Elective surgery (e.g. spays and neuters) and routine preventative care are excluded

Question: Is there a maximum amount I can request?

Answer: Grant applicants may be reimbursed for up to \$500/request for eligible veterinary care for financial hardship for a total not to exceed \$2,000 per applicant per calendar year (January through December). These caps allow us to help as many animals and members as possible. **Please Note:** Although there is a reimbursement cap of \$500 for requests, applicants are encouraged to insert the actual expense to assist ongoing program assessment.

Question: Do I have to enroll in this program?

Answer: No, you only need to login and fill out the application and submit it for review.

Question: How do I apply?

Answer: Link to <https://vcare.avmf.org>. When you click on the login button, you will be taken to your AVMA member login. Once logged in, you will be able to begin filling out the application.

Question: Can I apply for recurring care for the same animal?

Answer: This program is not intended to reimburse for ongoing care for the same animal for the same condition. This enables us to help as many animals as possible.

Question: Can I have my practice or office manager complete the application?

Answer: Yes, as long as they know how to login to your AVMA member account.

Question: How will grant funds be paid?

Answer: Payment will be made by direct deposit after a W9 is submitted through our secure online portal.

Question: What if I have trouble logging in?

Answer: Log out of the application portal and avma.org. Clear browser cache or use another browser to login. If problems persist, contact administrator.